

Docent Survey January 2016 Summary

71 active, 86 total responses

Brief Summary

Docents are happy.

Docents like learning and being sociable with each other and visitors.

Docents use website more than anything else.

Need to provide more information and content on the website for adult tours.

Need to train on how to use the website.

Need to communicate more on the numerous continuing educational opportunities.

Perhaps we should require continuing education since opportunities are great but underutilized?

1. I enjoy being a docent. 86 responses
100% positive Strongly agree (SA) (78%) or agree (A) (22%)
2. The Museum is a welcoming place. 86 responses, 71 active responses
96% positive (69%) SA or (28%) A, 3% disagree (D) or SD;
Wheel chair ramp
3. The museum provides clear information to lead tours. 68 responses
92% positive SA (53%) or A (40%); **6% D** or **1% SD**
Guidance on adult tours, feedback loop, adult tours and labels on website
4. I learn new information as a docent. 70 responses
95% positive SA (82%) or A (13%); 5% comments
independent learning, docent training is best, like curator articles
5. Being a docent helps me understand people, places, and ideas. 70 responses
100% positive SA (73%) A (27%)
6. I appreciate art as a docent. 70 responses
100% positive SA (88%), A (12%)
7. I want to continue to be a docent in the future. 71 responses
100% positive SA (79%) A (21%) 1% D
Age issues
8. What do you enjoy most about being a docent? 64 responses
Learning about art, Children, Sharing, seeing, interactions, tours...
9. Is there anything you would change? 58 responses
10. What more would you like to learn? 49 responses
Tours, collection, exhibits, training, lectures
11. Docent status 69 active, 2 in training, 10 part time, 1 affiliate, 4 inactive
12. What do you participate in as a docent? 84 responses
School tours (56), social events, docent website, curatorial walkthroughs (43), stARTers (37), Docent room (35), SH school tours (32 responded, 20 in reality), DDT lectures (28), Gallery reviews, board, adult tours, T&TS (21), Book Club (20), Spotlight (18), AAD, SH walk in, Zip, FL tours (9), Adopt a gallery, Slow Art (8), BOH Family Sunday SH, Warriors (5), Med school, SOH Sunday
13. How many years have you been a docent:
0-4 42%; 5-9 20%; 10-14 16%; 15+ 22%
14. What is your goal as a docent?

- To learn more about art (intellectual) 86%
 - To share art with the public (adults) 80%
 - To be involved with the art museum 73%
 - To give back to the community 67%
 - To share art with children 60%
 - To be with people who have common interests (social) 60%
15. I am comfortable with my role as a docent. 61% SA, 38% A, 1% SD
Under doctors care, always learning, ongoing journey
 16. What can the museum do to help you grow as a docent? 66 responses
There are many opportunities 46%; More lectures 40%; More online 40%; more training 36%; more communication; new tours 13%; more social events 12%; more information in docent room 7%
Like emails, weekend trainings, starters training
 16. The docent program offers interesting training sessions. 83 responses
98% positive - 50% SA, 48% A, 2% D
 18. What types of training do you participate in?
Online videos 78%
Curatorial walk throughs 76%
Tour training sessions 69%
Curator lectures 63%
Shadow docents 40%
Informal docent discussions 38%
 19. What is the best training you have attended? 59 responses

48% Initial training course or Betsy, 12% exhibit, curators 10%
 20. What do docents want for training – 81 responses:
curators walk throughs (76%) tour trainings (60%) gallery overviews (58%), and lectures (58%), how to plan adult tours 34%
 21. How do school touring docents get information: 65/86 responses
90% docent website guides, 90% docent website gallery & exhibition information, gallery study 61%, Talk with docents 43%, Follow 36%, 27% Binders – 7th 18 people
 22. How do Adult touring docent get information: 65 responses/86
77% docent website gallery and exhibition information; study in gallery 74%, discuss with docents 45%, 30% Binders 5th 19 people
 23. I find the information I need for ADULT tours easily on the docent website 50
64% SA or A
36% SD or D
 24. I find the information I need for SCHOOL tours easily on the docent website. 50
95% SA or A
5% D
 25. What docent social events do you like to attend?
Spring luncheon tops
Volunteer brunch bottom
 26. Book Club
Y - 32% 26 responses
M - 38%
N - 31%
 27. T&TS
Y - 44% 36 responses
M - 33%
N - 23%